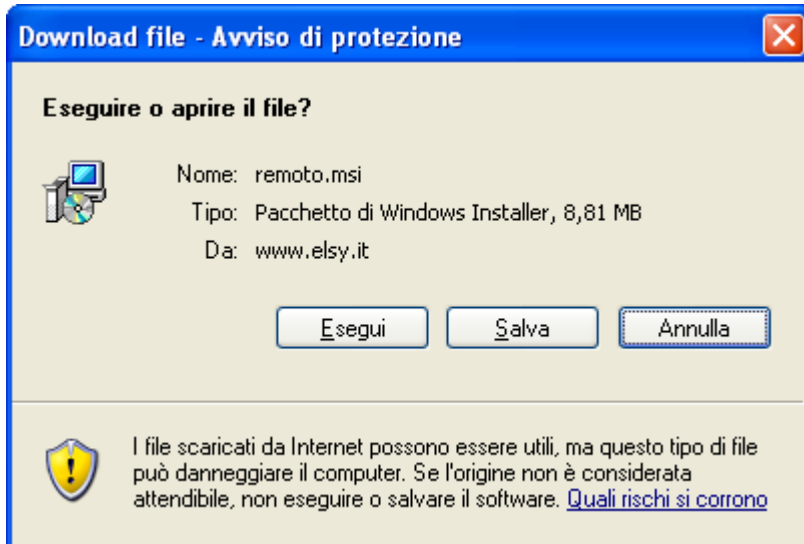


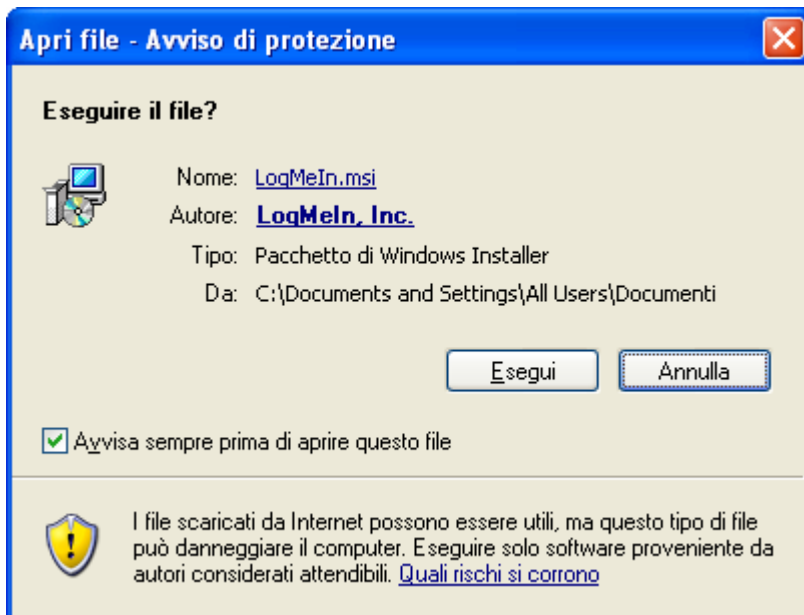
-PROCEDURA PER ABILITARE L'ASSISTENZA REMOTA ELSYNET-

- 1) Aprire il Browser (Internet Explorer, Mozilla, Firefox,etc..)
- 2) Digitare sulla barra degli indirizzi www.elsynet.it/assistenza/remoto.msi e dare conferma (premere invio)
- 3) Se il punto 2 è stato eseguito correttamente si aprirà una finestra simile alla seguente



Cliccare sul pulsante Salva e memorizzare il file sul desktop

- 4) Doppio click sul file appena scaricato, si aprirà una finestra uguale o simile alla seguente



Cliccare su esegui, si aprirà la finestra seguente:

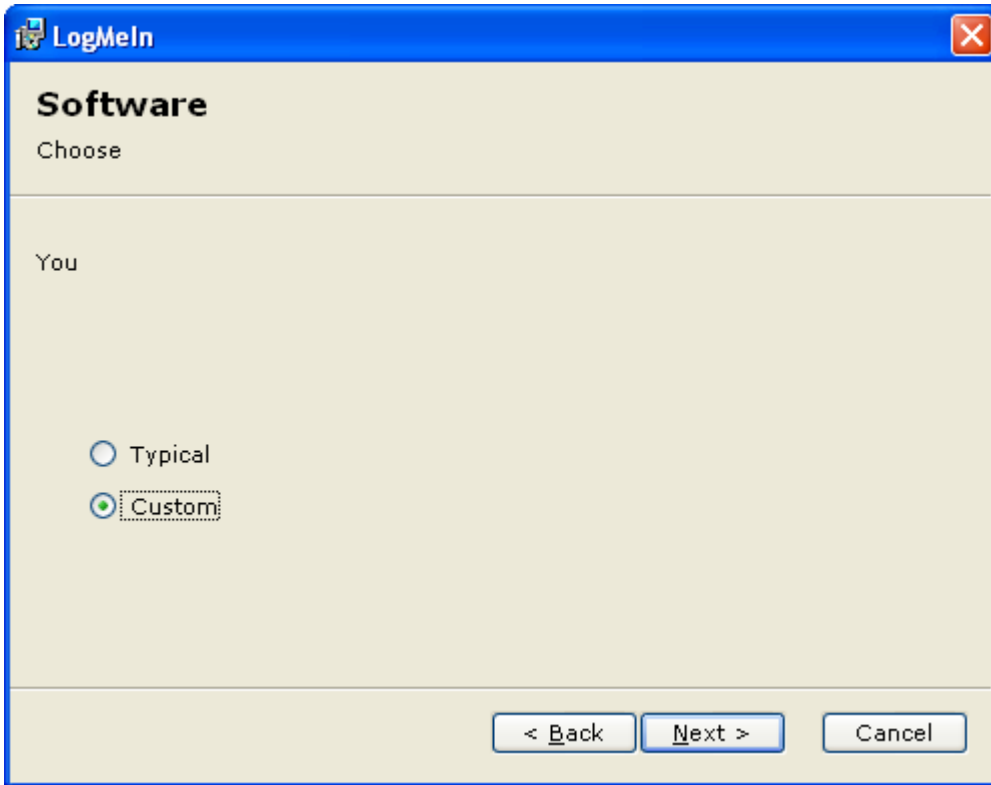


Premere Next;

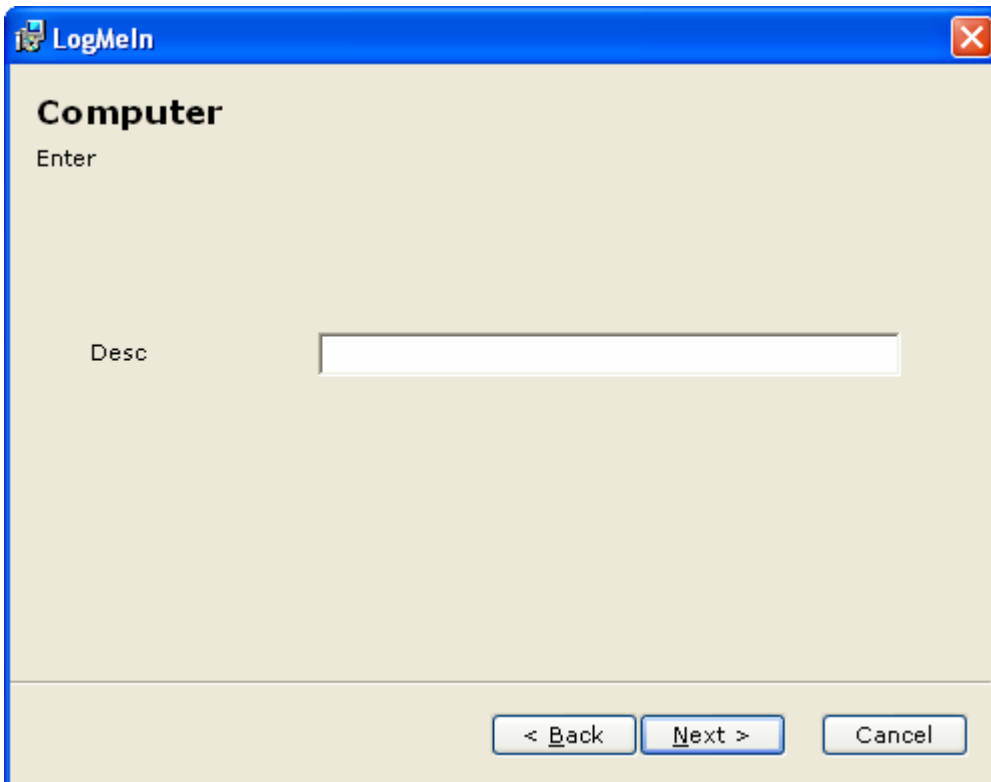


Quindi I Agree

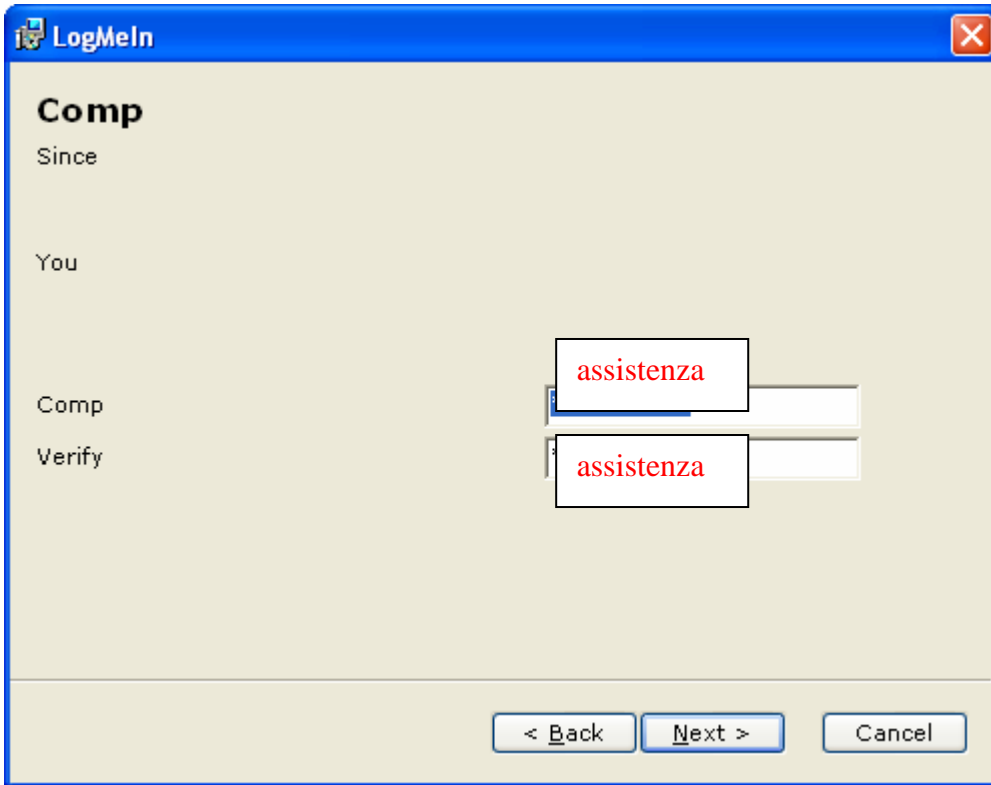
Si presenterà la schermata seguente sulla quale bisognerà spostare il "pallino" di selezione su Custom, di seguito premere Next



Inserire nel campo Desc il nome della ragione sociale o della persona fisica a cui è intestato il contratto, quindi premere Next

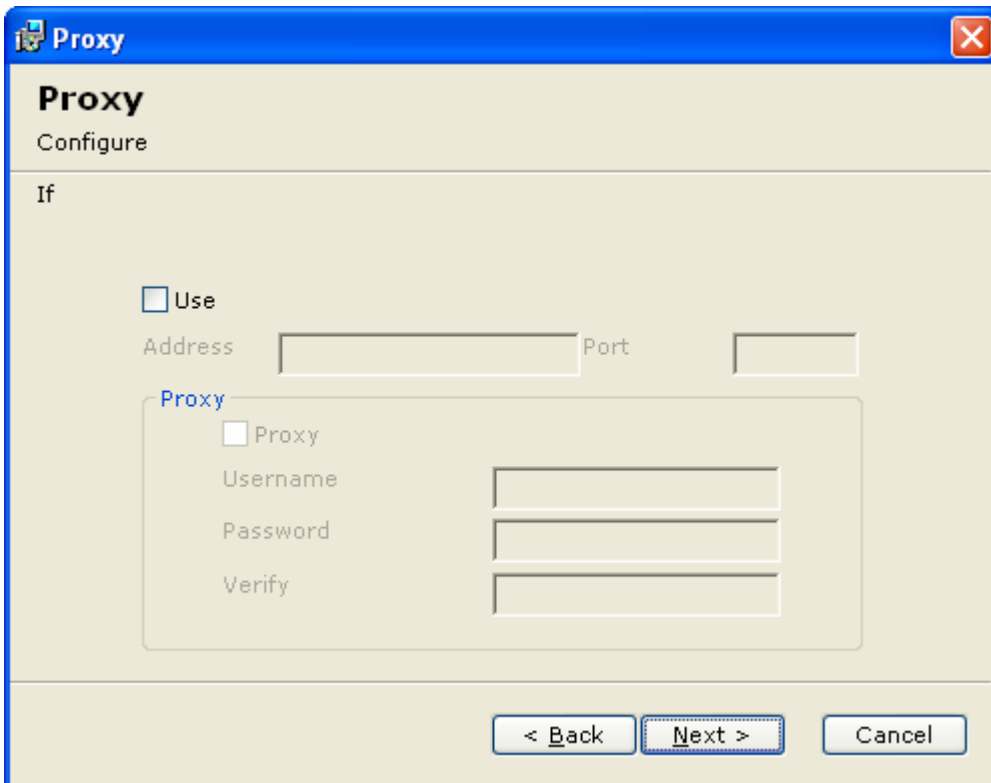


Compilare i due campi Comp e Verify inserendo in ognuno "assistenza" e premere Next



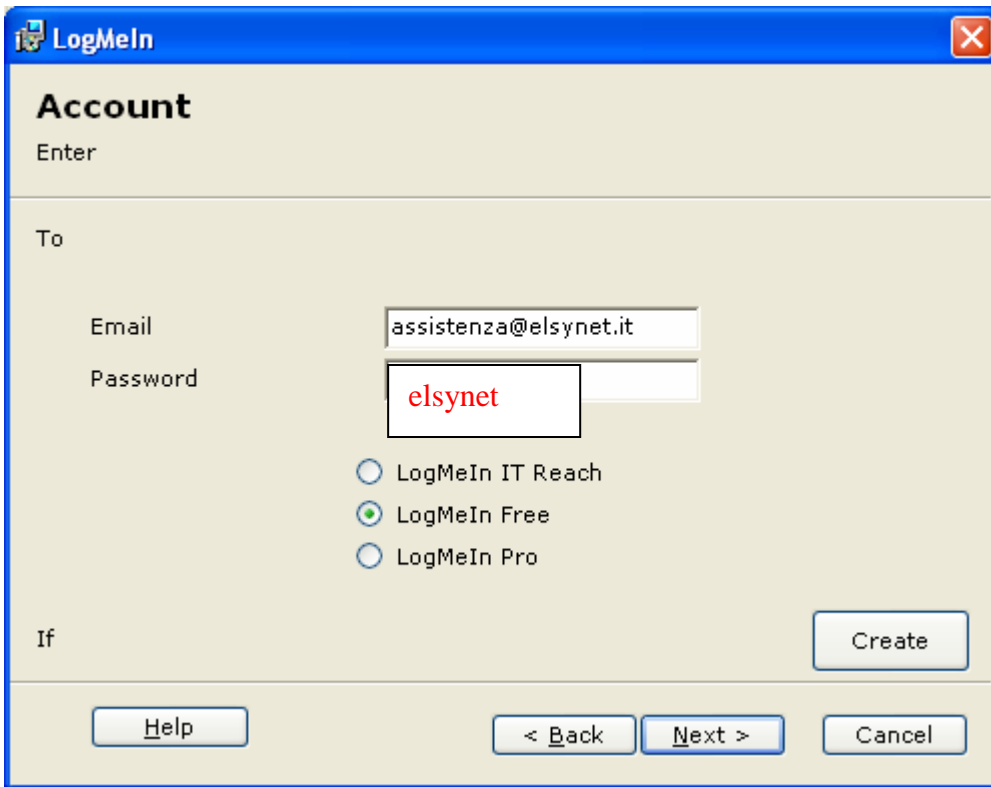
The image shows a screenshot of the LogMeIn 'Comp' dialog box. The title bar reads 'LogMeIn'. The main heading is 'Comp' with the sub-heading 'Since'. Below this, there are labels for 'You', 'Comp', and 'Verify'. The 'Comp' and 'Verify' labels are positioned to the left of two text input fields. Both input fields contain the word 'assistenza' in red text. At the bottom of the dialog, there are three buttons: '< Back', 'Next >', and 'Cancel'.

La schermata seguente denominata "Proxy" è da compilare solo nel caso in cui sia presente all'interno della propria rete un server proxy, altrimenti premere subito Next



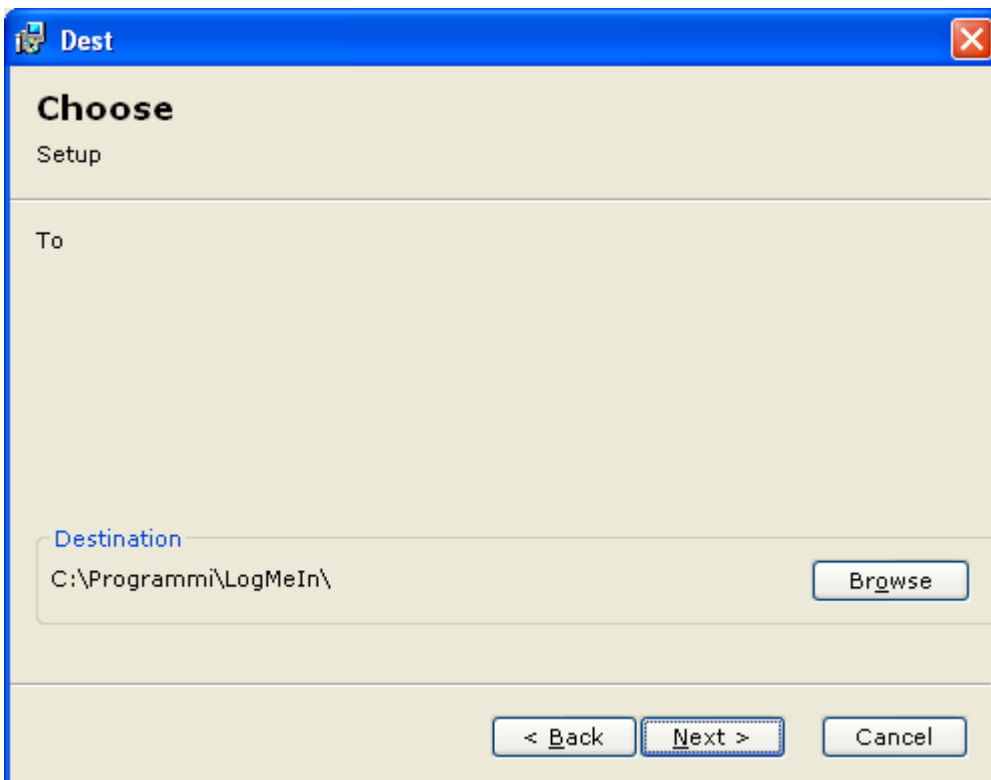
The image shows a screenshot of the LogMeIn 'Proxy' dialog box. The title bar reads 'Proxy'. The main heading is 'Proxy' with the sub-heading 'Configure'. Below this, there is a section labeled 'If' containing a checkbox for 'Use'. Underneath, there are two input fields for 'Address' and 'Port'. A sub-section titled 'Proxy' contains a checkbox for 'Proxy' and three input fields for 'Username', 'Password', and 'Verify'. At the bottom of the dialog, there are three buttons: '< Back', 'Next >', and 'Cancel'.

Compilare i campi della finestra proposta, come mostrato in figura e premere Next



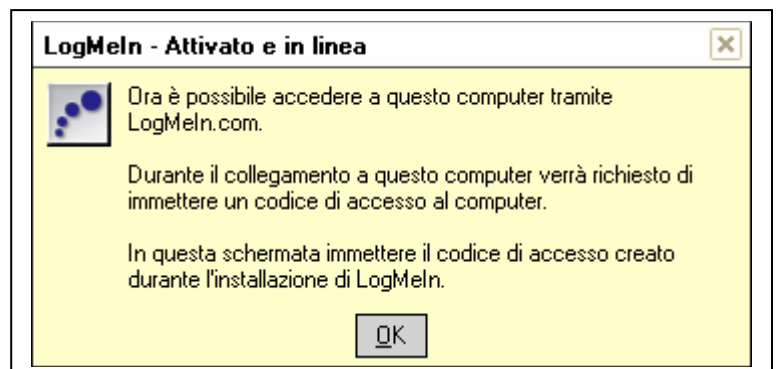
The image shows a Windows-style dialog box titled "LogMeIn" with a close button in the top right corner. The main heading is "Account" with the instruction "Enter". Below this, there is a "To" section with two input fields: "Email" containing "assistenza@elsynet.it" and "Password" containing "elsynet". Underneath the password field are three radio button options: "LogMeIn IT Reach", "LogMeIn Free" (which is selected), and "LogMeIn Pro". At the bottom right of the main area is a "Create" button. At the very bottom of the dialog are three buttons: "Help", "< Back", and "Next >", and a "Cancel" button on the far right.

Alla seguente schermata premere Next



The image shows a Windows-style dialog box titled "Dest" with a close button in the top right corner. The main heading is "Choose" with the instruction "Setup". Below this, there is a "To" section with a "Destination" label and a text input field containing "C:\Programmi\LogMeIn\". To the right of this field is a "Browse" button. At the bottom of the dialog are three buttons: "< Back", "Next >", and "Cancel".

L'installazione procederà e terminerà con le seguenti schermate



*Il computer è pronto per l'assistenza remota di **Elsynet***